

Q3 results 2013  
Investor presentation

*October 31st 2013*

# Facts about Protector

- A focused Norwegian non-life insurance company
- Established Jan.1, 2004. (Listed on Oslo Stock Exchange May 2007)
- Entered the Swedish market in 2011 and Denmark 1 Jan. 2012
- Ownership; ODIN, Franklin Mutual Funds, Alfred Berg Norge/Gambak, DnB NOR SMB, Nordea, employees etc.
- Strong results, average combined ratio 2004 - 2012, 90.3%
- GWP in 2012: MNOK 1.517
- Solvency capital per 30.09.13 of MNOK 1.261, investment portfolio > 3.9 bn.
- Market cap. 29 Oct 2013, MNOK 1.809

- Vision: "Protector will be the challenger to the established insurance companies"
- Main targets:
  - Being top three in Protector's defined business segments
  - Cost leadership
  - Being preferred by the brokers

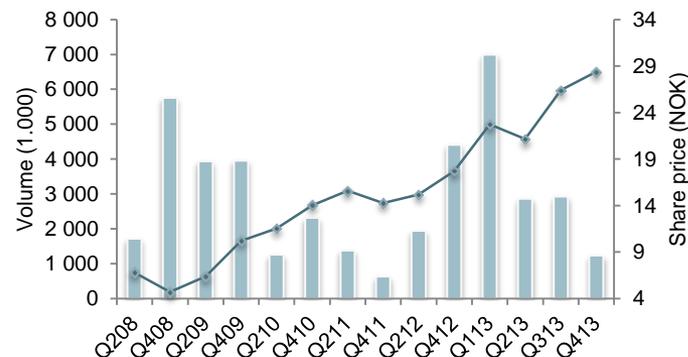
## Outlook 2013:

GWP + 22%  
CR ~ 88

## Dividend policy:

30 – 50% of profit after tax  
Target solvency margin > 250%

Protector share  
Quarterly volume and share price end of quarter<sup>1</sup>



<sup>1</sup> Share buy back not included in the volume figures  
Share price adjusted for dividends  
Data pr. 21.10.2013



# Highlights Q3 2013

## Continued profitable growth, increased guiding

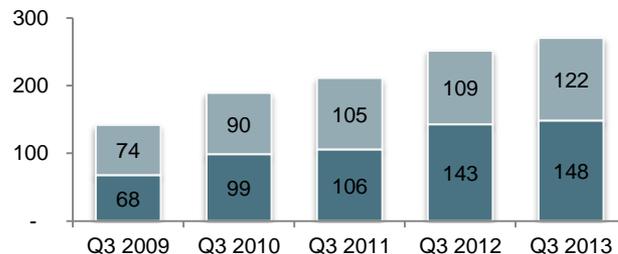
- GWP up 7%
- Net combined ratio, 93.4%, up 7.4 percentage points
- Return on investments, NOK 75.6m (2.0%), down from NOK 87.8m (2.8%)
  - 24 % growth in investment portfolio
- Operating profit, NOK 100.1m, down from NOK 124.6m
  
- Guiding 2013, increased
  - Operating profit up from NOK 340m to NOK 380m, due to the strong return on investments

# Gross written premium Q3 2013

GWP up 7%, from NOK 251.6m to NOK 270.4m

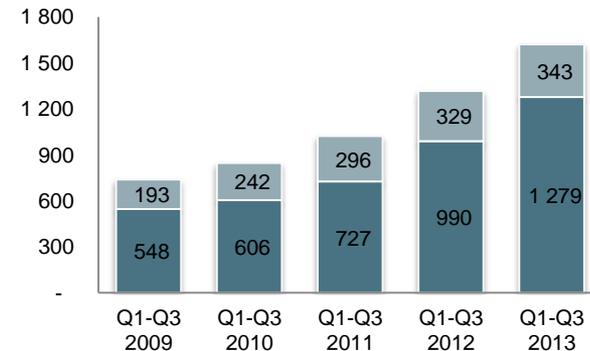
- GWP down 2% within the Norwegian commercial and public lines of business
  - Good renewal rate, 89%, down from a strong 100% in Q3 2012
  - Good access to quotations, but hit-ratio slowing down in commercial sector
- GWP in Sweden and Denmark 48% growth (small volume quarter)
  - 3 % of total volume growth
- Change of ownership insurance, 12% growth
  - High real estate turnover rate and increased no. of policies sold
- Next volume guiding will as usual be communicated to the market ultimo January 2014

GWP Q3 2009 – Q3 2013 (NOKm)



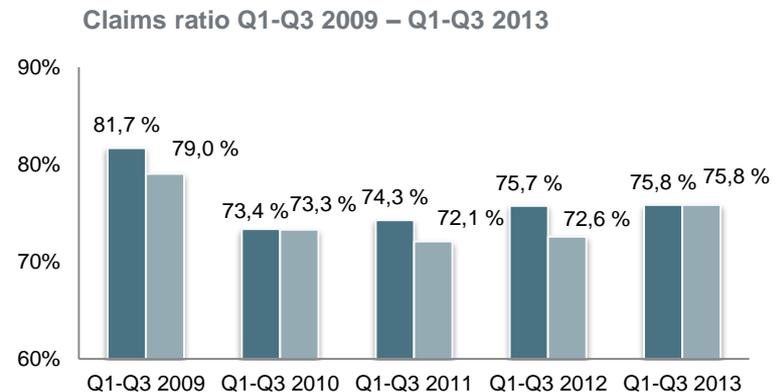
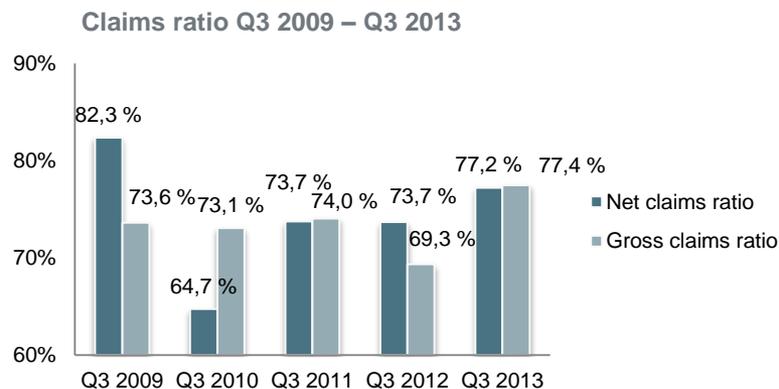
■ Commercial and public  
■ Change of ownership

GWP Q1-Q3 2009 - Q1-Q3 2013 (NOKm)



# Claims development Q3 2013

- Gross claims ratio<sup>1</sup> 77.4%, up from 69.3%
  - Property, other illness and group life (municipality sector) in Norway behind schedule, all other products in Norway doing well
    - 3 large property claims in Norway, more than normal (1-2)
  - Sweden and Denmark slightly behind schedule
- Stable reserves
- Net claims ratio<sup>2</sup> 77.2%, up from 73.7%



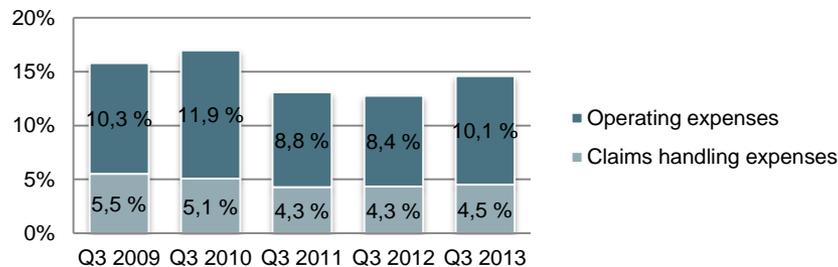
<sup>1</sup> Exclusive claims handling expenses, 4.5 percentage points (4.3) percentage points

<sup>2</sup> Exclusive claims handling expenses, 5.9 percentage points (5.8) percentage points

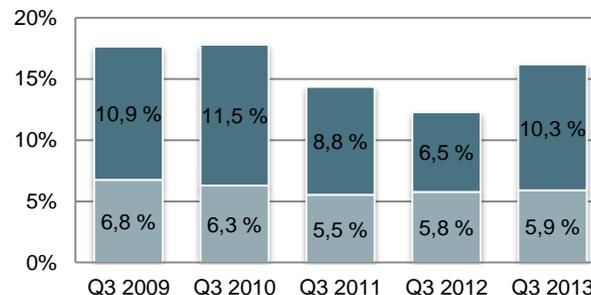
# Cost ratio Q3 2013

- Gross cost ratio<sup>1</sup> 14.6 %, up from 12.8%
  - Increased manning in the commercial sector in Sweden, Denmark and Norway
    - Increased no. of employees continues in Q4
  - Increased cost level within change of ownership insurance
- Net cost ratio<sup>2</sup> 16.2 %, up from 12.3 %
  - Driven by the increased gross costs
- Cost ratio will stabilize and then gradually decrease in 2014

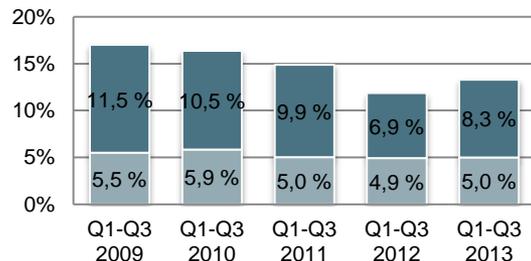
Gross cost ratio Q3 2009 – Q3 2013



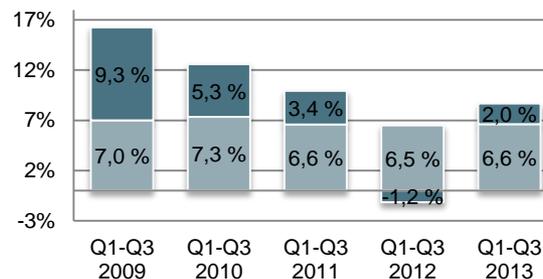
Net cost ratio Q3 2009 – Q3 2013



Gross cost ratio (Q1- Q3) 2009 –2013)



Net cost ratio (Q1-Q3) 2009 – 2013



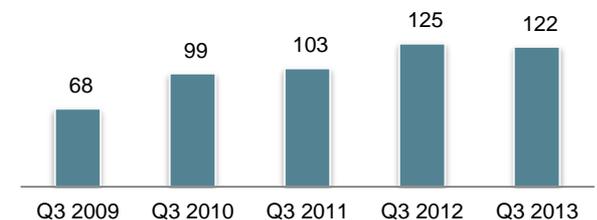
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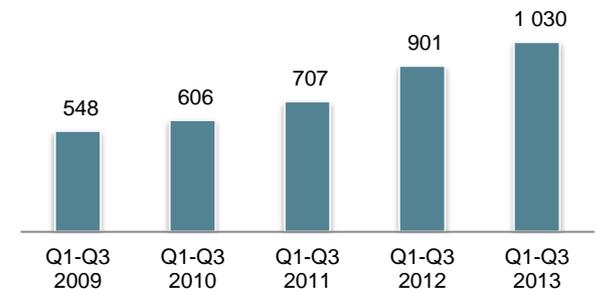
## Highlights Q3 2013 – Norwegian Commercial/public lines

- Volume down 2%
  - Good renewal rate, 90% down from strong 103% in Q312
  - One large non-renewal
  - Hit-ratio slowing down in the commercial sector
- Single digit growth in Q4 expected
  - Good access to quotations
  - 1 large non-renewal and 2 large wins
- Reinsurance renewal season started
  - Quota share contracts renewed on similar terms and conditions
- “Hunting” and renewal season started
  - Good start on the renewals and good access to new business

GWP Q3 2009 – Q3 2013 (NOKm)



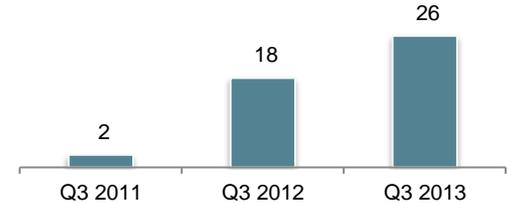
GWP Q1-Q3 2009 – Q1-Q3 2013 (NOKm)



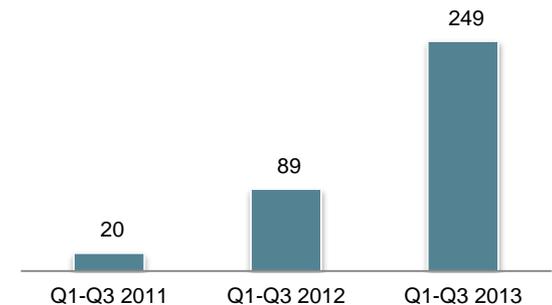
## Highlights Q3 2013 – Sweden and Denmark

- Continued growth
  - 3 percentage points of the growth on company level
- Well prepared for “hunting” and renewal season
  - 18 on board in Sweden per 30.09, 14 on board in Denmark
  - Minor increase in human capital in Q4
- One very large win in Q3 in Denmark (affinity arrangement)
  - Second biggest commercial client in history
  - Will gradually increase volume in Q4 and Q1 14
- Still no significant profitability issues, but some customers need increased prices January 1<sup>st</sup> 2014
- Cost ratio will peak in 2013, stabilize early 2014 and then fall rapidly
- Sweden and Denmark will support double digit growth on company level in 2014 and 2015

GWP Q3 2011 – Q3 2013



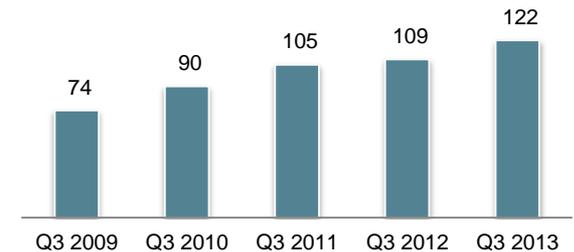
GWP Q1-Q3 2011 – Q1-Q3 2013



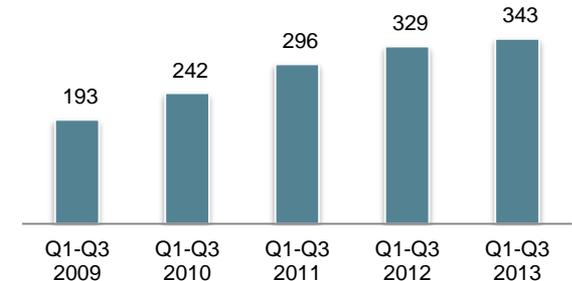
## Highlights Q3 2013 - Change of ownership insurance

- Volume up 12%
  - Stable market share well above 50%
  - Hit-ratio stable on a high level, approx. 80%
  - Real estate prices in Q1-Q3 up 5.7% relatively to 2012<sup>1</sup>
  - High turnover rate
  
- Good profitability in Q3
  - Profitability actions yields further results
  - More claims management capacity => improved quality
  - Average claims size is increasing
  
- Very good court results in Q3
  - Win – draw – losses: 60% - 27% - 13%
  - Results supported by high internal technical competence
  
- Price growth is expected to flatten or slightly decline in Q4
  - Single digit volume growth (in the lower end) expected in Q4

GWP Q3 2009 – Q3 2013



GWP Q1-Q3 2009 – Q1-Q3 2013



<sup>1</sup> Source: NEF

# Results Q3 2013

NOKm	Q3 2013	Q3 2012	Q1-Q3 2013	Q1-Q3 2012	FY 2012
<b>Premiums written gross</b>	<b>270,4</b>	<b>251,6</b>	<b>1 622,9</b>	<b>1 318,8</b>	<b>1 517,0</b>
Premiums earned gross	468,6	374,9	1 346,2	1 088,7	1 464,2
Claims incurred gross	(384,0)	(276,1)	(1 088,2)	(843,9)	(1 171,0)
Premiums earned for own account	357,9	281,6	1 021,1	827,9	1 107,4
Claims incurred for own account	(297,3)	(223,6)	(841,6)	(680,8)	(940,1)
Operating costs for own account	(36,9)	(18,3)	(20,9)	9,6	(14,4)
Other income/costs	0,8	(2,8)	2,3	(4,3)	(5,0)
Net financial income	75,6	87,8	172,9	184,4	245,6
<b>Profit before change in security provision etc.</b>	<b>100,1</b>	<b>124,6</b>	<b>333,7</b>	<b>336,8</b>	<b>393,5</b>
Change in security provision etc.	(31,2)	(29,0)	(74,5)	(49,8)	(146,5)
<b>Profit after change in security provision etc.</b>	<b>68,9</b>	<b>95,6</b>	<b>259,3</b>	<b>287,0</b>	<b>246,9</b>
Tax	(10,4)	(17,5)	(58,9)	(61,9)	(48,3)
<b>Profit before comprehensive income</b>	<b>58,4</b>	<b>78,0</b>	<b>200,3</b>	<b>225,1</b>	<b>198,6</b>
Comprehensive income	-	-	-	-	8,9
<b>Profit for the period</b>	<b>58,4</b>	<b>78,0</b>	<b>200,3</b>	<b>225,1</b>	<b>207,5</b>
Net claims ratio	83,1 %	79,4 %	82,4 %	82,2 %	84,9 %
Net expense ratio	10,3 %	6,5 %	2,0 %	-1,2 %	1,3 %
<b>Net combined ratio</b>	<b>93,4 %</b>	<b>85,9 %</b>	<b>84,5 %</b>	<b>81,1 %</b>	<b>86,2 %</b>
Retention rate	76,4 %	75,1 %	75,8 %	76,0 %	75,6 %

• GWP up 23% YTD  
- No. 1 Nordic

• CR YTD 84,5%  
- No. 1 Nordic

*Note:*

*Net claims ratio = claims incurred for own account / NPE*

*Net expense ratio = (sales costs + admin costs + commission on reinsurance ceded)/NPE*

*Retention rate = NPE in % of GPE*

# Balance sheet Q3 2013

NOKm 30.09.2013 30.09.2012 31.12.2012

Financial assets	3 943,4	3 173,3	3 192,8
Bank deposits	92,1	153,6	141,9
Other assets	651,7	478,4	430,9
<b>Total assets</b>	<b>4 687,3</b>	<b>3 805,3</b>	<b>3 765,6</b>
Total equity	683,3	609,6	582,1
Subordinated loan capital	148,1	148,1	148,1
Total reserves	3 501,1	2 703,6	2 748,0
Other liabilities	354,7	343,9	287,4
<b>Total equity and liabilities</b>	<b>4 687,3</b>	<b>3 805,3</b>	<b>3 765,6</b>

- Investment portfolio, 24% growth

Solvency capital	1 261,1	1 016,2	1 085,4
Return on solvency capital, after tax	23 %	31 %	38 %
Solvency capital per share, end of period	15,3	12,3	13,1
Solvency ratio	103 %	101 %	93 %
Solvency margin	353 %	348 %	304 %
Capital adequacy ratio (risk weighted)	21 %	26 %	20 %
NAV	1 099,3	902,3	944,5
NAV per share, end of period	13,3	10,9	11,4

- Solvency margin Q3, 353%
  - NOK 680 mill above minimum requirement
  - Minimum requirement will increase for the FY

*Note:*

*Solvency Capital = shareholder's funds + security provision etc.*

*Return on solvency capital: Operating profit after tax /average solvency capital*

*Solvency ratio = solvency capital / NPW*

*Solvency margin calculated according to regulations from the FSA of Norway.*

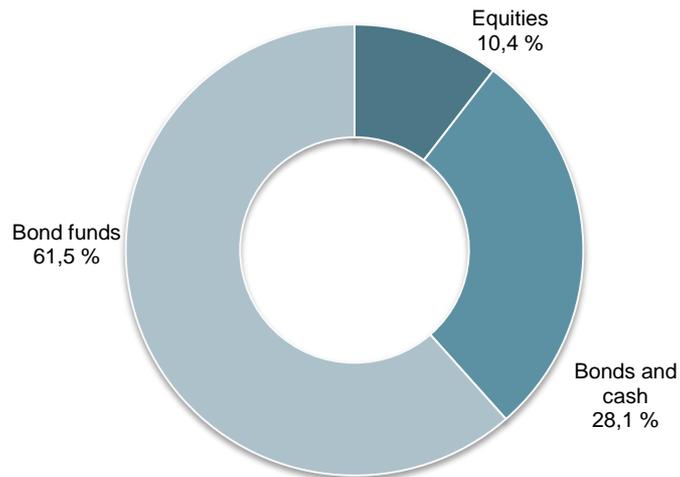
*NAV = total equity plus 72% of the total security provision etc.*

*No. of shares = total outstanding shares ex own shares*

# Asset allocation

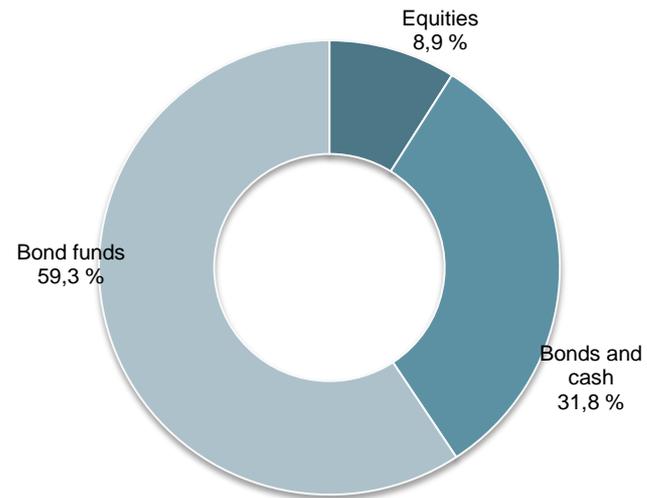
- Bonds 89.6% of portfolio, Norwegian equities 10.4%

Allocation of investments 30.09.2013



Total financial assets; NOK 3.943m

Allocation of investments 31.12.2012

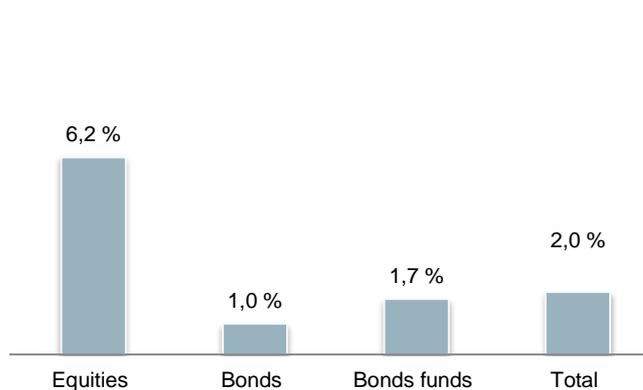


Total financial assets; NOK 3.193m

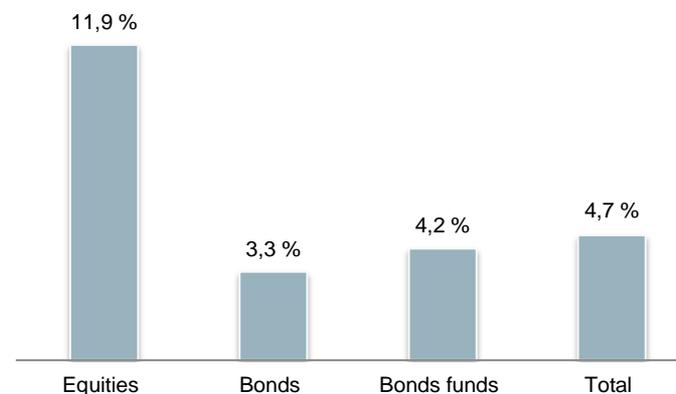
# Investment performance Q3 2013

- Net investment result of NOK 75.6 m, 2,0% return (NOK 87.8m, 2,8%)
- Equities, return of 6.2% (8.9%), OSEBX 6.6%, OSEFX 6.4%
- Bond portfolio, return of 1.5% (2.1%)
  - Credit spreads are tightening
- YTD; Net investment result of NOK 172.9m, 4,7% return (NOK 184.4m, 6,8%)
- Investment portfolio of NOK 3,943m (NOK 3,173m), 24% growth

Return Q3 2013 per asset class



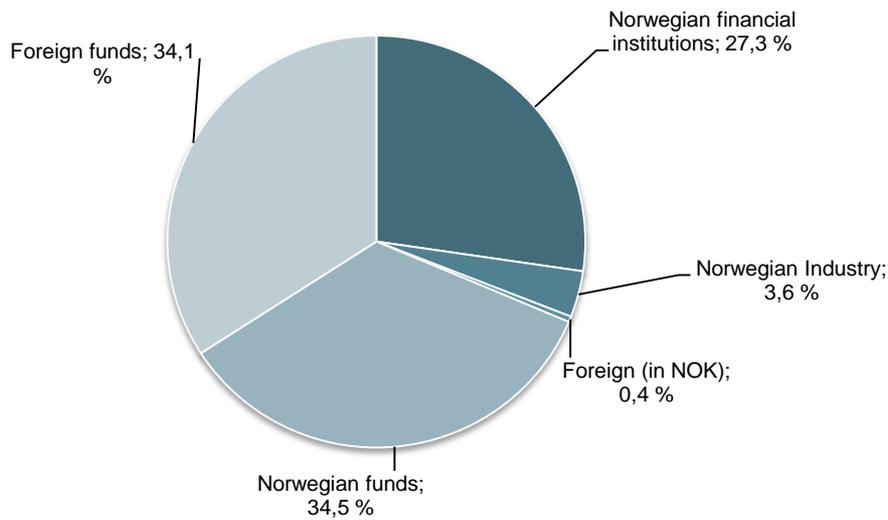
Return Q1-Q3 2013 per asset class



# Portfolio structure and quality - bond portfolio

- No currency risk
- Duration 1,16 years (0,59) average maturity is 3,52 years (2,58 years)
- Increased risk in non rated funds

Bond portfolio 30 Sept 2013



Quality bond portfolio 30 Sept 2013

<b>Split of fixed income portfolio</b>	<b>NOK mill</b>	<b>%</b>
Bonds	1 093	31 %
Bond funds	2 426	69 %
Bank deposits	16	0 %
<b>Total</b>	<b>3 535</b>	<b>100 %</b>
<b>Rating including internal rating by Norwegian financial institutions</b>		
Investmentgrade	1 523	43 %
BB	50	1 %
B	4	0 %
Non rated (funds)	1 958	55 %
<b>Total</b>	<b>3 535</b>	<b>100 %</b>

# Shareholder matters 23 October 2013

Shareholder	No. shares	Percent
ODIN NORDEN	6 780 422	7,87 %
MSF-MUTUAL FINANCIAL SERVI FD	4 479 410	5,20 %
PROTECTOR FORSIKRING ASA	3 570 661	4,14 %
OJADA AS	3 563 116	4,14 %
HANSARD EUROPE LTD	3 319 875	3,85 %
STENSHAGEN INVEST AS	3 284 873	3,81 %
TJONGSFJORD INVEST AS	2 811 809	3,26 %
VERDIPAPIRFONDET ALFRED BERG GAMBAK	2 726 136	3,16 %
GABLER RÅDGIVNING AS	2 502 751	2,90 %
MP PENSJON PK	2 375 706	2,76 %
ARTEL HOLDING A/S	1 873 451	2,17 %
VPF NORDEA NORGE VERDI	1 681 268	1,95 %
FROGNES AS	1 649 916	1,92 %
VARMA MUTUAL PENSION INSURANCE	1 642 329	1,91 %
VERDIPAPIRFONDET DNB SMB	1 624 549	1,89 %
AVANZA BANK AB	1 607 341	1,87 %
VERDIPAPIRFONDET HANDELSBANKEN	1 604 734	1,86 %
JOHAN VINJE AS	1 437 841	1,67 %
PETROSERVICE AS	1 343 815	1,56 %
NORDEA NORDIC SMALL CAP FUND	1 283 713	1,49 %
<b>TOTAL 20 LARGEST</b>	<b>51 163 716</b>	<b>59,39 %</b>
<b>OTHERS</b>	<b>34 991 889</b>	<b>40,61 %</b>
<b>TOTAL SHARES</b>	<b>86 155 605</b>	<b>100,00 %</b>

No. Shareholders 2.554

<sup>1</sup> CEO Sverre Bjerkeli

<sup>2</sup> Chairman of the Board, Jostein Sørvoll

## Related parties shareholding

- Management's direct and indirect shareholding totals 3,2m shares or 3,7% of current outstanding shares
- Board members directly and indirectly own a total of 6,3m shares or 7,3% of current outstanding shares
- 32 employees own directly a total of 4.9 m shares or 5.7% of current outstanding shares (incl. management)
- Protector own 3.570.661 own shares or 4,14% of current outstanding shares

## Notifications of trade in Q3

- Chairman of the Board Jostein Sørvoll has 22 Aug. through his company Gabler Rådgivning sold 150,000 shares in Protector at a price of NOK 19,00 per share
- Member of the Control Committee Thorvald M. Haraldsen has 18 Sept. sold 150,000 shares in Protector at an average price of NOK 18,169 per share

## Outlook 2013, increased

Guiding 11 July 2013

- GWP up 22%
  - Status per Q3, on schedule
- Combined ratio 88%
  - Status per Q3, on schedule
- Return on investments 4,9%
  - Status per Q3, ahead of schedule
- Operating profit NOK 340m
  - Status per Q3, ahead of schedule
- Return on solvency capital 25%
  - Status per Q3, ahead of schedule



Guiding 31 Oct 2013

- GWP up 22 %
- Combined ratio 88%
- Return on investments 5,9 %
- Operating profit NOK 380m
- Return on solvency 28%

## Outlook 2013, increased

NOKm	Res 2012	28 Feb 2013e	14 May 2013e	11 July 2013e	New 2013e
Premium growth (%)	26	18	20	22	22
Operating profit	393	270	310	340	380
Investment Income	246	160	200	180	220
Gross cost ratio (%)	12.7	12.5	> 13	> 13	> 13
Net combined ratio (%)	86.2	91	91	88	88
Return on solvency (%)	38	20	23	25	28

**Return assumptions 2013:**

Equity allocation approx. 10 %

Return equities: 13.3 % p.a.

Return bonds: 5.0 % p.a.

Average invested capital: 3.750''



# Summary

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- Net combined ratio, 93.4%, up 7.4 percentage points
- Return on investments, NOK 75.6m (2.0%), down from NOK 87.8m (2.8%)
  - 24 % growth in investment portfolio
- Operating profit, NOK 100.1m, down from NOK 124.6m
  
- Guiding 2013, increased
  - Operating profit up from NOK 340m to NOK 380m, due to the strong return on investments